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I hereby attach/ do not attach* photographs presenting the defectiveness of the goods.

The defect of the product described above is significant/ minor*.

In relation to the above, if the complaint is acknowledged, I request**:

- 1) the Seller's proposal with respect to the removal of defect, or;
- 2) replacement of the product for new, or;
- 3) instead of replacement of the product for new, I request removal of the defect, unless making the product compliant with the contract in such mode is impossible or requires excessive costs in comparison to the manner proposed by the Seller. I hereby acknowledge that during the assessment of excessive costs, the value of the product without defects is taken into account, the type and the significance of the defect, as well as the inconvenience that another mode of satisfaction might entail for me.
- 4)

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.....
I am aware that the personal data provided by me shall be processed by the Seller for purposes related to processing the complaint and fulfilment of requests made here and on principles specified in relevant legal provisions. I am aware that I am vested with a right to request the data controller to allow access to my personal data, rectification of such data, removal of data or limitation of processing or filing an objection against the processing, as well as a right to file a complaint to a supervisory authority.

.....
(Client's first name, surname and signature)

Additional information from the Seller:

The personal data provided by you shall be processed by the Seller for purposes related to the processing of the complaint and fulfilment of requests made here and on principles specified in relevant legal provisions. You are vested with a right to request the data controller to allow access to your personal data, rectification of such data, removal of data or limitation of processing or filing an objection against the processing, as well as a right to file a complaint to a supervisory authority. More information is presented in the "Information from personal data controller" document.

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* delete as appropriate.

** choose one, delete others.